ARGYLL AND BUTE COUNCIL

POLICY & RESOURCES COMMITTEE

CUSTOMER SERVICES

18th DECEMBER 2014

EQUALITY OUTCOMES

1. EXECUTIVE SUMMARY

The purpose of this report is to provide an update to the Policy and Resources Committee on the work being undertaken to review the published set of Equality Outcomes. This work is part of the Improving Equality Outcomes project led by the Equality and Human Rights Commission.

The paper makes recommendations for the Policy and Resources Committee to approve the changes to the Council's Equality Outcomes following advice from the Equality and Human Rights Commission (EHRC) and based on the feedback received through the consultation process.

It is recommended that the Policy & Resources Committee:

 Approve the revised changes to the set of published Equality Outcomes as highlighted in Column 3 of Table 1 in the report.

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EQUALITY OUTCOMES

2. SUMMARY

This report outlines the revised changes made by Argyll and Bute Council to the published Equality Outcomes as required by the Equality Act 2010 (Specific Duties) (Scotland) Regulations 2012.

3. **RECOMMENDATIONS**

- 3.1 It is recommended that the Policy & Resources Committee:
 - Approve the revised changes to the set of published Equality Outcomes as highlighted in Column 3 of Table 1 in the report.

4. DETAIL

- 4.1. The Equality Act 2010 (Specific Duties) (Scotland) Regulations 2012 places a number of requirements on public authorities. One of the duties included the Council publishing a set of Equality Outcomes by 30th April 2013. Separate requirements were placed on the local authority and the education authority.
- 4.2 The Council approved the set of Equality Outcomes at the meeting on 25th April 2013 and the outcomes were subsequently published on the Council website.
- 4.3 The Equality and Human Rights Commission (EHRC) carried out a project in 2013/14 to monitor how well Scottish public authorities had met the Public Sector Equality Duty (PSED) specific duties.
- 4.4 The Commission found that many public authorities, including the Argyll and Bute local authority and the Argyll and Bute education authority could benefit from clearer more measureable outcomes.
- 4.5 In response to the project undertaken, the EHRC have created a programme of work that will directly support the public authorities whose outcomes they feel would benefit most from improvement.
- 4.6 This programme, Improving Equality Outcomes Project, commenced in late June 2014 and support has been provided to Argyll and Bute Council by the EHRC in progressing with the review of our equality

outcomes. As a result we will publish our renewed outcomes in December 2014 and will be expected to report in 2015 on:

- Any progress we can identify having made towards achieving the original set of outcomes
- Activities and results of the work within this project
- Where possible, progress towards meeting renewed outcomes
- 4.7 The initial feedback provided by the EHRC was that the equality outcomes for Argyll and Bute Council (both the local authority and the education authority were published in the same report) would benefit from having an improved structure and rationale as to why the outcomes were chosen, clearer links to local and national evidence and the detail of how we will measure progress towards achieving the set outcomes. In addition they recommended that it would be beneficial for the council to revise the wording of some of our published outcomes.
- 4.8 At the Policy and Resources Committee meeting on 21st August 2014, it was agreed that the draft Equality Outcomes should go out for consultation. The proposed outcomes were made available through the website and The Hub and were sent out by Argyll Voluntary Action on the Council's behalf to their network of contacts.
- 4.9 A small number of responses were received from the public and the feedback provided has been considered in publishing the final set of Equality Outcomes.
- 4.10 In addition to the public consultation process undertaken, we also consulted with members of the Employee Equality Forum. It was suggested that an internal facing outcome should be included in the future which has a focus on the workforce.
- 4.11 Table 1 of this report identifies the previous outcomes and recommended changes. The revised outcomes for approval are in column 3 of this table. The rationale for choosing these Equality Outcomes is set out in Appendix 1 and is based on review and analysis of local and national evidence.
- 4.12 Based on the advice of EHRC a revised set of proposed Equality
 Outcomes are listed in the table below together with the outcomes that
 were published in April 2013 and those that went out for consultation.

Table 1			
1 - Equality Outcome published in April 2013	2 - Proposed change to the Equality Outcome for consultation (August 2014)	3 - Proposed Equality Outcome for approval	4 - Protected Characteristics
More people are actively engaged in local decision making	No change	More people are actively engaged in local decision making	Age, Disability, Gender, Gender Reassignment, Race, Religion and Belief, Sexual Orientation
Our service delivery is sensitive to the needs of all users	More people are confident that service delivery is sensitive to their needs	More people are confident that service delivery is sensitive to their needs	Age, Disability, Gender, Gender reassignment, Race, Religion and Belief, Sexual Orientation
The needs of individuals who provide unpaid care and support are recognised including young carers	Carers are more confident that their needs are recognised	Carers are more confident that their needs are recognised	Age, Disability, Gender
The individual needs of care are recognised	Recipients of care are more confident in having their needs recognised	People who use social care are more confident that their personal outcomes are being recognised because they feel they are at the centre of decision making about their lives and the supports that are in place	Age, Disability, Gender, Religion and Belief
The gap in educational attainment between people with protected characteristics has been reduced	No change	The gap in educational attainment between people with protected characteristics has been reduced	Disability, Gender

Table 1			
1 - Equality Outcome published in April 2013	2 - Proposed change to the Equality Outcome for consultation (August 2014)	3 - Proposed Equality Outcome for approval	4 - Protected Characteristics
Bullying of young people in schools is reduced	No change	Bullying of young people in schools is reduced	Disability, Gender, Sexual Orientation
We have improved engagement with protected groups	Our approach to engagement reflects the diversity of all our communities	Our approach to engagement reflects the diversity of all our communities	Age, Disability, Gender, Gender reassignment, Marriage and Civil Partnership, Pregnancy and Maternity, Race, Religion and Belief, Sexual Orientation

5. ACTION PLAN

5.1 Improvement and Organisational Development will work with Heads of Service to develop robust performance measures which will allow progress to be monitored and scrutinised in an effective manner. It is anticipated that an action plan will be complete by the end of December and thereafter an Equality Scorecard will be available in Pyramid.

6. CONCLUSION

6.1 The revised Equality Outcomes meet the requirements of the public sector equality duty. Following approval of the outcomes, an action plan will be developed in liaison with all services and progress on this will be monitored through the performance management system.

7. IMPLICATIONS

- 7.1 Policy The Equality Outcomes set out the Council's policy position in relation to Equalities and assist in delivering the Council's corporate objectives and meeting the Public Sector Equality Duty specific duties.
- 7.2 Financial No Implications
- 7.3 Legal The Equality Act 2010 (Specific Duties) (Scotland) Regulations 2012 includes a duty for public authorities to publish equality outcomes and report on progress

Any person, including the EHRC, can apply to the Court of Session for judicial review of a public body that they felt was failing to comply with the general duty.

For the specific duty, the EHRC can only enforce.

- 7.4 HR No implications
- 7.5 Equalities As part of the Equality duty, the council is required to eliminate discrimination, advance equality of opportunity and foster good relations
- 7.6 Risk Failure to publish Equality Outcomes could result in adverse publicity for the Council.
- 7.7 Customer Service No Implications

Douglas Hendry, Executive Director – Customer Services Policy Lead – Dick Walsh

Jane Fowler, Head of Improvement & HR, on 01546 604466

For further information contact Stephen Colligan, <u>Stephen.colligan@argyllbute.gov.uk</u>, 01546 604472

Appendix 1

In the process of developing the revised set of equality outcomes for Argyll and Bute Council, a review of national and local evidence in respect of the characteristics was undertaken. Local evidence has included the Single Outcome Agreement and feedback from service users. National data reviewed includes the Equality and Human Rights Commission (EHRC) Triennial Review, various Stonewall Scotland publications and also data released from the 2001 and 2011 census.

Equality Outcome 1: More people are actively engaged in decision making

Evidence base includes: Scottish Household Survey 2012; EHRC Triennial Review, 2010 EHRC; Your Services, Your Say, Stonewall Scotland; Serves You Right, (2008), Stonewall; service feedback.

Evidence	Source
14% of adults aged 75+ agree they can influence decisions	Scottish Household
affecting their local area. In younger age groups, the	Survey, 2012
percentage that agrees they can influence decisions affecting	
their local area ranges from 20-24 per cent.	
In Argyll and Bute, 29.3% of people agree with the statement "I	Scottish Household
can influence decisions affecting my local area." This is higher	Survey, 2012
than the total for Scotland which is 21.5% but still relatively	
low.	
In 2012, 20% of disabled people agreed that they can	Scottish Household
influence decisions affecting their local area compared to 22%	Survey, 2012
of non-disabled people. Again there is an issue that such a	
low number of disabled people feel they can influence	
decisions made in Argyll and Bute.	
When looking at religion, 22% of Christians agreed that they	Scottish Household
can influence decisions affecting their local area compared to	Survey, 2012
Other Religion (18%) and No Religion (21%).	EUDO E :
A minority of adults aged under 25 now vote at general and	EHRC Triennial
devolved elections, under 50% of 18 to 24 year olds voted in	Review, 2010, EHRC
the 2005 general election.	
42% of LGBT people would expect to face discrimination if	Your Services, Your
they were to apply to become a member of the Parent Council	Say, 2014, Stonewall
at their child's school, increasing to 60% for trans people	Scotland
74% of lesbian, gay and bisexual people think they would face	Serves You Right,
barriers from the Scottish National Party of they wanted to be	2008, Stonewall
selected to run as local councillors. 87% expect to face	
barriers from the Conservative Party and just over 50% with	
the Liberal Democrats.	Local receptoh
Less than 25% of elected members in Argyll and Bute are female.	Local research
80% of members of the Youth Forum did not know who their	Argyll and Puta Vauth
local councillor was.	Argyll and Bute Youth Forum 'Newbies'
local councillor was.	
	Residential Report, 2013
	2013

Equality Outcome 2 – More people are confident that service delivery is sensitive to their needs

Evidence base includes: Your Services Your Say, (2014), Stonewall Scotland; Living Together, (2012), Stonewall Scotland; School Report, (2012), Stonewall Scotland; service feedback.

Evidence	Source
80% of LGBT people have never been asked for their views	Your Services Your
about their local service providers	Say, 2014, Stonewall
	Scotland
12% of LGBT people have had a negative experience which	Your Services Your
they felt to be related to their sexual orientation or gender	Say, 2014, Stonewall
identity when accessing sport and leisure facilities, 15% when	Scotland
using parks and open spaces and 6% in community centres.	
59% thought a lack of services for LGBT was a problem in	City Lights? 2009,
rural areas	Stonewall Scotland
62% of people say there is public prejudice against lesbian,	Living Together, 2012,
gay, bisexual and transgender people in Scotland	Stonewall Scotland
48% of lesbian, gay and bisexual pupils in Scotland are never	School Report, 2012,
taught anything about lesbian, gay and bisexual issues in their	Stonewall Scotland
lessons	

Equality Outcome 3 – Carers are more confident in having their needs recognised

Evidence base includes: Scottish Health Survey, 2012; EHRC Triennial Review, 2010, EHRC; 2011 Census; service feedback.

Evidence	Source
31% of people aged 55-64 were most likely to care for	Scottish Health
someone else compared to 9% of those aged 16-24 or 75 and	Survey, 2012
over.	
One in 4 women and nearly 1 in 5 mean in their fifties are	EHRC Triennial
carers.	Review, 2010, EHRC
175,000 people under 18 have caring responsibilities.	EHRC Triennial
	Review, 2010, EHRC
225,000 people provide 50 hours of care a week despite	EHRC Triennial
suffering ill health.	Review, 2010, EHRC
Young disabled people are twice as likely as their non-disabled	EHRC Triennial
peers to be caring regularly for other children or adults.	Review, 2010, EHRC
16% of mothers of disabled children are in paid employment,	EHRC Triennial
compared with 61% of all mothers.	Review, 2010, EHRC
Over 10% of the population in Argyll and Bute provide unpaid	2011 Census
care.	

Equality Outcome 4 – Recipients of care are more confident in having their individual needs recognised

Evidence base includes: EHRC Triennial Review, 2010. EHRC; Scottish Health Survey, ; 2011 Census; Your Services Your Say, Stonewall Scotland; service feedback.

Evidence	Source
10% of the population in Scotland report potential mental	EHRC Triennial
health problems	Review, 2010, EHRC
In 2012, 89% of those aged 16 to 24 year olds described their	Scottish Health
health as 'very good' or 'good' compared to 52% of those aged	Survey, 2012
75 or over.	
In 2012, over 25% of home care clients had physical	Scottish Health
disabilities. Only 39% of respondents with limiting long-term	Survey, 2012
condition reported being in 'good' or 'very good' health	
compared to 81% of those with a non-limiting condition and	
92% of those without any condition.	
Over 20% of the population of Argyll and Bute have a long-	2011 Census
term health problem or disability where day-to-day activities is	
limited	
25% LGBT people would expect to be discriminated against by	Your Services, Your
a paid carer supporting them in their home; this figure rises to	Say, 2014, Stonewall
more than two in five trans people	Scotland
Almost 50% of service users recorded in CareFirst are aged	CareFirst data
75+	
Over a third of service users recorded in CareFirst have a	CareFirst data
recorded disability	
Almost 22% of the population of Argyll and Bute are aged 65+	CareFirst data
against a national figure of almost 17%	

Equality Outcome 5 – The gap in educational attainment between protected characteristics has been reduced

Evidence base includes: School Report, Stonewall Scotland; Gypsies/Travellers in Scotland – Summary of Evidence Base, Scottish Government; 2011 Census; Scottish Neighbourhood Statistics; EHRC Triennial Review, 2010, EHRC; Child Poverty Strategy for Scotland, 2011, Scottish Government

Evidence	Source
49% of lesbian, gay and bisexual pupils in Scotland don't feel	School Report, 2012,
that they are achieving their best at school	Stonewall Scotland
The latest comparable data for S4 pupils (using a three year	Gypsies/Travellers in
average 2008/09-2010/11) shows that Gypsies/Travellers had	Scotland – Summary
the lowest attainment scores by a large margin – an average	of the Evidence Base,
tariff score of 88 compared to the Scotland average of 181	2013, Scottish
	Government
25% of people aged 16 and over have no qualifications in	2011 Census
Argyll and Bute, 23% have a qualification at Level 1, 15% at	
Level 2 and 9% at Level 3.	
When splitting the highest level of qualification by ethnic group,	2011 Census
15.55% people under the White: Scottish ethnicity group had	
obtained a Level 2 qualification. In comparison 6.18% of	
White: Other, 9.30% of African and 8.77% of other ethnic	
groups had the same level of qualification.	
The average tariff score of S4 female pupils on the school roll	Scottish
in 2012/13 was 199 compared to 183 for S4 male pupils on the	Neighbourhood
school roll for the same year.	Statistics
The average tariff score of female pupils on the S5 female	Scottish
pupils in 2012/13 was 382 compared with 335 for male pupils	Neighbourhood
and 267 for pupils with additional support needs.	Statistics
Only 20% of Gypsy/Traveller children of secondary age	EHRC Triennial
regularly attend school and this percentage may be even lower	Review, 2010, EHRC
in more remote areas	

Equality Outcome 6 – Bullying of young people in schools is reduced

Evidence base includes: Living Together, 2012, Stonewall Scotland; School Report, 2012, Stonewall Scotland; Life in Scotland for LGBT Young People – Education Report, 2012, LGBT Youth Scotland; EHRC Triennial Review, 2010, EHRC; service feedback.

Evidence	Source
58% of Scots aged 18 to 29 say there was homophobic bullying in their schools	Living Together, 2012, Stonewall Scotland
35% of people have witnessed bullying of people who are – or were thought to be – lesbian, gay, bisexual or transgender in their school.	Living Together, 2012, Stonewall Scotland
8% of Scots aged 18 to 29, many of whom were heterosexual, say they were the target of homophobic or transphobic bullying at school	Living Together, 2012, Stonewall Scotland
94% of people think homophobic and transphobic bullying should be tackled including 95% of parents of under-18s and 92% of people of faith	Living Together, 2012, Stonewall Scotland
27% of lesbian, gay and bisexual pupils in Scotland say a teacher has spoken with them about how homophobic bullying is wrong	School Report, 2012, Stonewall Scotland
The UK Government estimates that 5-7% of the population are gay, lesbian or bisexual. This group of people still experience targeted violence and homophobia continues to affect their lives, particularly at school age.	
LGBT Youth Scotland's Annual Report 2011/12 states that 69.1% of all LGBT young people who responded to an LGBT survey on Life for LGBT young people stated that they had experienced homophobic or biphobic bullying in school. Transgender young people faced an even harder time: 76.9% of transgender respondents had experienced homophobic, biphobic or transphobic bullying in schools, whilst awareness of transphobic bullying was lower: 1 in 4 respondents in school.	Life in Scotland for LGBT Young People, Education Report, 2012, LGBT Youth Scotland

Equality Outcome 7 – Our approach to engagement reflects the diversity of all our communities

Evidence base includes: Budget 2014/15 Communication Consultation, Argyll and Bute Council; Significant inequalities in Scotland Identifying inequalities in Scotland and priorities for action, 2010, Equality and Human Rights Commission Scotland and the Office for Public Management; service feedback

Evidence	Source
67% of lesbian, gay and bisexual people say if asked, they would feed their views and experiences to local services.	Argyll and Bute Council: Budget 2014/15 Communication Consultation
Nearly half of all Panel members (47%) said local newspapers were 'very useful' to find out about Council decisions, closely followed by the Council's website (42%), while another 40% and 39% respectively said these methods were 'fairly useful'.	Argyll and Bute Council: Budget 2014/15 Communication Consultation
Email, local radio stations, other websites and posters are valuable secondary information sources. However, the majority of Panel members said social media such as Twitter and Facebook were not useful to find out about Council decisions. Access issues (16%) and problems in finding information (19%) were given as reasons for not using social media or the council's website.	Argyll and Bute Council: Budget 2014/15 Communication Consultation
In Argyll and Bute, 34% of respondents agrees that local authority services are good at communicating services; 35% agreed that serviced are designed for needs and 30% agreed that the local authority was good at listening.	Scottish Household Survey, 2012
59% of rural LGBT people felt that were was a problematic lack of services in their area	City Lights? 2009, Stonewall Scotland
Negative experiences of gay men, lesbians, bisexual and transgender disabled people when participating in community groups	Significant inequalities in Scotland Identifying inequalities in Scotland and priorities for action, 2010, Equality and Human Rights Commission Scotland and the Office for Public Management